

## Troubleshooting Your Garbage Disposal

Before you submit a maintenance request for a malfunctioning garbage disposal, please attempt to troubleshoot the issue yourself. Most disposal problems are caused by objects such as food, metal or plastic that become jammed in the grinding mechanism. To determine if this is the case, please follow these simple steps:

1. Turn the wall switch for the disposal to the “OFF” position.
2. Check the very bottom of the disposal under the sink. Find and press the red reset button.
3. Turn the wall switch to the “ON” position.
  - a. If the disposal starts, turn the water on until the sink chamber is clear of food.
  - b. If the disposal starts and makes an unusual grinding or rattling noise, turn the wall switch “OFF” and search for and remove any foreign objects (metal, bottle caps, silverware, coins, plastic, bones, etc.). Repeat step 3 again.
  - c. If the disposal does NOT start but you hear a buzzing sound from the unit, turn the wall switch “OFF”. Insert an allen wrench (see picture below) into the very bottom of the disposal and turn left and right several times. After removing the allen wrench, repeat step 3 again.



If after trying these steps the garbage disposal still doesn't work, please submit a maintenance request. Please do not use the disposal until we can properly repair the unit.